

SPONSOR PROFILE

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VP OF MEDICAL MANAGEMENT, PROVIDENCE HEALTH PLAN



As PHP's VP of Medical Management, how are you delivering on the Providence Promise: Know me, care for me, ease my way?

Because of my background, I have a wide variety of healthcare experience—both clinical and administrative. I understand how multiple kinds of care settings function and where there may be barriers to obtaining timely, appropriate care. In my role as the VP of medical management at Providence Health Plan, I am able to take this unique knowledge, identify where those difficulties may occur and then streamline processes and improve access for members. Everyone deserves access to high-quality, evidence-based medical care.

What's one area that you're focused on in 2023?

Coming out of a pandemic and looking at the many current life events that can cause conflict and weaken our community, I look to strengthen, communicate, and simplify. The world is complex, and so is healthcare. I want to facilitate understanding, streamline processes, and ensure that high-quality care can be accessed and delivered. Many essential health care screenings and preventative services were delayed or have yet to be re-implemented. I am passionate about education and empowering members to take control of their health and overall wellness. The integration of behavior and medical health care is one that I am very excited about.

Why do you choose to work with Providence Health Plan?

My "work" with Providence began in 1992 at Providence Sacred Heart, Spokane, WA as a University of Washington medical student on my OB-GYN rotation. During my general surgery training at OHSU, I was at Providence St Vincent for many surgical rotations. After completing my surgical training, I was in clinical practice at Providence St. Vincent, specializing in surgical breast disease and general surgery. Moving to Providence Health Plan was very natural. The Providence mission and vision resonated with me deeply throughout my medical and surgical training and guided my principles and model of care as I entered clinical practice—and still do. I am deeply aligned with the Providence promise to know, care, and ease the way for our members and caregivers.