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INGRID SHIMEK

ACCOUNT EXECUTIVE, PROVIDENCE HEALTH PLAN

What is your favorite aspect of your work as an Account Executive at Providence Health Plan (PHP).

The most rewarding part of my role at PHP is relationships I've been so fortunate to develop. I enjoy getting to know people through the process of sharing the value that Providence Health Plan can bring to them as a producer, employer, or member. Over the past 22 years I'm grateful that many of these individuals have also become close friends. It's an extra reward to develop these friendships on top of providing robust healthcare solutions.

Why is an integrated delivery system like Providence so important?

Our integrated system allows us to closely and deftly work with our provider partners to ensure we are delivering the highest quality value-based care at the right time and in the right setting—which is more important than ever in our current economic climate! For example, ExpressCare Virtual, a convenient telehealth option for care, was first developed in conjunction with our system partners and a large employer group to meet the changing needs of their employees. Now, ExpressCare Virtual is offered to all PHP members as a free or lower cost option. We can achieve this level of successful collaboration because of our unique and deep connection to our delivery system partners.

Why do you choose to work at PHP?

I am inspired daily working for a mission-based organization focused on caring for the poor and vulnerable in our communities. As a member of our mission integration team, I've witnessed the powerful impact our support has on the recipients, including PHP caregivers first-hand. In addition to the Mission, I feel so lucky to work with an amazing group of colleagues that I truly consider my second family.

